



## Benefits:

- Innovative solutions
- Competitive rates
- Aggregated buying power
- Faster delivery
- Increased productivity
- Full visibility
- Best in class service providers

## Advanced Distribution Solutions

### Streamline your mail and courier services and cut costs

Converga has developed a first-class reputation in the Business Process Outsourcing (BPO) industry for Advanced Distribution Solutions. The operating model focuses on process streamlining, leveraging our experience and buying power to deliver excellent cost savings with best in class suppliers. As a result, we count many of Australia's blue chip companies amongst our clients. Because the model is designed to be flexible customers have the option of using one channel of the distribution solution or, as most choose to do, they can adopt an integrated end-to-end solution.



### Mail Services

The mailroom is at the heart of Converga's expertise. With over 14 years of experience in the industry we aim to do more than simply process mail. In a market where there is an increasing need for technological advancement, our clients benefit from our substantial investment in process reengineering and our focus on continuous improvement in order to deliver better service and innovative solutions. Converga GO can deliver significant mail discount rates through clean mail processes and volume discounts.

### Courier Services

Our clients have historically enjoyed a cost reduction of between 15% and 30% per year over their usual spend. Why? Because our operating model leverages off competition between third party suppliers. This ensures we pass on the best rates and service levels at all times. Our impartiality and rigorous monitoring of costs and services ensure you get the greatest benefit.

### Converga GO Vans

Converga also offers its own specialised vans dedicated to set runs and inter-department courier transfers. Refer to the Converga GO solution sheet or contact us for more information.